Voices of the WEST END

BROADWAY & WEST END

STARS

EARL CARPENTER  
KERRY ELLIS  
KATIE HALL  
JOHN OWEN-JONES

WITH MUSICIANS

JENNIFER WHYTE & YVONNE MARIE PARSONS

PERFORMING AT

BROADLANDS

Broadlands Park, Romsey SO51 9ZD

7PM FRI 4 SEPT
2PM & 7PM SAT 5 SEPT
6PM SUN 6 SEPT

ROPED-PITCHES from £110
4 PEOPLE ONLY, exclusively from two households or support bubbles

www.mayflower.org.uk

www.gingerboy.me

Limited attendance - bookings fee apply
Roped-pitch outdoor Phoenix event - 90 MINUTE DURATION
No interval - piano & guitar accompaniment
Max of 4 per roped-pitch
Terms & Conditions apply - Social distancing procedures
Online bookings only - No walk ups - No ticket drop-offs
“On behalf of everyone involved with VOICES OF THE WEST END can I take this opportunity to thank you for supporting this event.

Voices of the West End is about supporting as many of my theatrical associations; performer friends, and theatres as much as I possibly can. It’s as much to do with mental health as it is survival, but more importantly it is a positive reaction to this whole extraordinary scenario.

Being resourceful is one thing but this could not happen without the enormous support of Broadlands, the performers, event staff, everyone at Mayflower Theatre and you, our incredible musical theatre audiences.

We’ve gone above and beyond to make this event as safe as we possibly can. This document has all the information you need to know about this event. I know you’ll appreciate the measures we’ve taken so please come and relax and enjoy this concert safely with us.

Thank you for your support.”
Please be kind and considerate of each other and our event staff.

Please pay attention to notices on signs and public announcements.

**MAINTAIN SOCIAL DISTANCING AT ALL TIMES.**

**FACE COVERING WELCOME.**

Bring something to sit on (blanket or picnic chair).

In the event of bad weather the event will go ahead - Come prepared.

The temperature can drop in the evening so please - Come prepared.

Bring a torch.

No naked flames, BBQ’s, gas stoves or candles.

No tents, gazebos, parasols or pop-up structures.

No dogs or pets (except guide dogs).

Please leave all walkways clear to enable other audience members to move around within the arena.

First Aiders are present at all events.

If you become unwell please contact your nearest Steward.

This is a **NO SMOKING** event.

And please **TAKE YOUR RUBBISH HOME.**

[website link]
WHilst some people may find our procedures more arduous than expected your safety is of the utmost importance - if you are unwell with symptoms of Coronavirus (COVID-19) you should not attend the event. We are grateful for your support during this time of uncertainty.

STOP – THINK … ARE YOU ON THE VULNERABLE LIST AS ADVISED BY PUBLIC HEALTH ENGLAND

Please note that Broadlands Estate and Ginger Bay Productions Limited cannot be held liable or responsible for any damage to vehicles or personal possessions whilst attending any of our events. The producer of Voices of the West End cannot guarantee the appearance of any particular artist, which is always subject to availability.

GETTING THERE
From the South East/East: M3/M27 to junction 3 for the A3057, A3057 to A27 for Romsey. From the South West: A31/M27 to junction 2 for the A36, A36 to A3090. From the North: A34 to A339, A339 to M3, M3/M27 to junction 3 for the A3057, A3057 to A27. From the West: M4 to junction 13, A34 to A339, A339 to M3, M3/M27 to junction 3 for the A3057, A3057 to A27.

ONLINE BOOKINGS ONLY
NO WALK UPS
NO TAXI DROP-OFFS

TICKETING
We are grateful that our box office for BROADLANDS is managed by Mayflower Theatre, Southampton. Terms and Conditions do apply. It is an online booking facility ONLY. You are purchasing a 3SQM ‘roped-pitch’ that can comfortably sit a MAXIMUM of 4 PEOPLE ONLY exclusively from two households or support bubbles. Please arrive in one car.

TICKETS ON ARRIVAL
Arrive at your designated CAR PARK ENTRY where you will drive to the ticket check point with a printed copy of your ticket clearly display on your dashboard. You will NOT be able to purchase a ticket on arrival.

If you do not have a printer please ensure it’s viewable on your phone, iPad or tablet with your car window closed.

PLEASE PRINT IF POSSIBLE.

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ENTRANCE & CAR PARKING

Your designated CAR PARK is clearly identifiable by the colour labelled on your ticket. Follow the signs:

**ORANGE**  
CAR PAR ENTRY/EXIT via PALMERSTON GATE off A27 BYPASS ROAD

**YELLOW**  
CAR PARK ENTRY/EXIT & DISABLED CAR PARK ACCESS via RAPIDS GATE off A27 SOUTHAMPTON ROAD

**GREEN**  
CAR PARK ENTRY SOUTHAMPTON GATE LODGE off A27 EXIT via HOME FARM GATE

Please access your car park via the correct CAR PARK ENTRY. Should you arrive at the wrong gate you will be redirected.

Please follow the parking team's directions and only move when directed. The site will be clearly marshalled. You will not be able to access the site car parks until 12.30pm on our matinee, 5.30pm for the Friday and Saturday evening and 4.30pm for our Sunday performance.

No vehicles are authorised to move throughout the site whilst the event is open. Parking Spaces will be allocated on a first come first serve basis and when instructed you will walk to the event arena by following the colour coded ‘one-way’ pedestrian system.

**PLEASE - ARRIVE IN ONE CAR**

ROPE-PITCH

The site consists of 3 spacious segments, colour coded and split into 3 zones. Each zone then has a number of 35QM roped pitches. All roped-pitches are accessible from only one entrance/exit to ensure good social distancing and traffic management throughout the event arena. Each roped-pitch is separated by 3 metres or more and limited to 4 PEOPLE ONLY exclusively from two households or support bubbles.

Access to your respective roped-pitch (Zone and Colour) is from your designated car park and via a ‘one-way’ pedestrian system. It is clearly sign posted with stewards showing you how to access the event arena. Observe the ‘one-way’ traffic system to the event arena where you will find signs relating to your Zone A, B or C that’s marked on your ticket. Please adhere to the stewards instructions.

PITCHES ARE ALLOCATED ON ARRIVAL

SOCIAL DISTANCING

Social distancing procedures are in place from the minute you arrive to the minute you leave our site. Please do not be put off by our MARSHALS, SECURITY & STEWARDS will be wearing PPE: Masks within the event arena and visors at the front gates. This is for everyone’s consideration and safety.

The event arena is significantly sized with signage and stewarding to guide you to your designated roped-pitch area. We have stewards reminding audience members of the two-metre social distancing rule while entering and to ensure exiting the arena is done in a staggered and orderly manner. Your patience with this procedure is very much appreciated.

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A lack of consideration to others however and non-compliancy with social distancing will not be tolerated. We have a duty of care to all our audience members and staff should matters not be resolved collectively the matter will be handed over to onsite security and/or police.

ACCESSIBILITY
Our aim is to provide accessibility for all, within the confines of an outdoor environment and social distancing procedures. Should you require assistance for those with mobility impairments or use a wheelchair we can arrange early access in order to drive to your pitch. PLEASE ADVISE US DIRECTLY if you require special seating or early access by emailing us at access@gingerboy.me.

RUBBISH
In light of the global coronavirus outbreak, you are asked to TAKE YOUR RUBBISH HOME. If a member of our marshals, stewards and security personnel see you leave your roped-pitch without taking your rubbish you will be asked to return and retrieve it. Your consideration in this matter is expected and gratefully appreciated.

TOILETS
We have toilets around the perimeter of the event arena. Single toilet units spaced 3m apart are regularly cleaned and inspected. A queuing area with 2m spaces will be marked out. Please maintain your distance from others. Hand sanitiser stations will be positioned outside the toilets (as well as inside). We do have disabled toilets. PLEASE SANITISE HANDS BOTH BEFORE AND AFTER ENTERING.

EXIT
At the end of the performance you will be asked to remain in your roped-pitch until instructed to exit by a steward to return to your car following the designated ‘one-way’ pedestrian system. Staggered exiting minimises unnecessary overcrowding. Your patience is very much appreciated.

CHILDREN
Any attendees who are accompanied by children are reminded that they are responsible for supervising them at all times and must follow social distancing guidelines.

PLEASE FOLLOW ANY INSTRUCTIONS THAT ARE COMMUNICATED BY STEWARDS OR PA SYSTEM.

ENJOY THE SHOW
STOP – THINK - ARE YOU ON THE VULNERABLE LIST AS ADVISED BY PUBLIC HEALTH ENGLAND

COVID-19 POLICY - SPECIAL CONDITIONS

We may need to restrict access to the arena. If there are any suspected or confirmed Covid-19 symptoms within the Broadlands Estate (the arena), we may have to close the arena or parts of the arena.

Social distancing. Please observe social distancing measures in place during your time at Broadlands. Anyone found not observing social distancing measures may be asked to leave the arena and will not receive a refund for any monies paid.

Queuing and access. Some of our facilities and services may require queueing and/or have longer wait times than usual. Certain facilities may need to be cleaned more regularly and as such, we cannot guarantee access to all facilities or services at all times, and you may have to queue to access some services, facilities or areas.

In the event of a Covid-19 outbreak. We reserve the right to cancel the event of a Covid-19 outbreak.

COVID-19 Symptoms

In the event of suspected Covid-19 symptoms. If you suspect that you or any of your party may have any symptoms of Covid-19 in accordance with the NHS guidance, we ask not to come to the event. Please note that we cannot accept individuals who have had or who are displaying Covid-19 symptoms until they have been symptom free for a minimum of 3 weeks.

Bookings affected by Covid-19. In the event that you are unable to attend because you or a member of your party are displaying symptoms of, or are found to have, Covid-19, we will allow for your booking to be postponed to a different event date up to 30th September 2021, subject to availability.

Covid-19 symptom checks. We reserve the right to conduct non-intrusive temperature checks on you or any member of your party upon arrival to the arena. Should you refuse the temperature check or should your check return a result that is considered high then we may refuse entrance to the arena to you and/or everyone in your party.

Enhanced data collection. We may be required by Government regulations the contact details for you and/or members of your party to be provided before your entry to the arena. Refusal to provide necessary contact information may prevent you from access to the arena.

If you have Covid-19 symptoms after your visit. If you or a member of your party displays the symptoms of, or are diagnosed with, Covid-19 within 10 days of your visit to the arena please notify us immediately.

Right to refuse access. If we believe that you or a member of your party are displaying symptoms of Covid-19 and/or you or a member of your party refuses to provide contact information to us, we reserve the right to prevent your entry to the arena. In this circumstance you will not be offered a refund.

In the event that you wish to cancel your booking for reasons unrelated to Covid-19. If you wish to cancel your booking for any other reason than Covid-19, your cancellation will be dealt with in accordance with our standard Terms and Conditions.

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